

About Your MD/DC 760 DHMO Dental Program:

- Preventive and diagnostic dental care is provided at little or no cost to the member.
- Restorative and other major services are offered at a reduced cost.
- Members must pre-select a Primary Dental Office from the United Concordia's Concordia Plus network. Each family member has the option of selecting a different Primary Dental Office, which will provide, or arrange for, all of their dental care.
- All members of United Concordia's DHMO Dental plan can change their dentists at any time. Changes after the 10th of the month will allow you to be seen the 1st of the following month in the new office. To change dentists, call Dental Customer Service at 1-866-357-3304.
- You *must* obtain a referral from your Primary Dental Office to see a specialist.
- There are no claim forms to submit and you are only responsible for copayment amounts which are part of the program design.
- United Concordia will pay up to a maximum of \$50, subject to your copayment for emergency dental services while you are traveling out of the area (more than 50 miles from your Primary Dental Office).
- In order to receive payment for out-of-area emergency care, you must submit a claim form and a receipted bill itemizing the charges and services performed to United Concordia for processing.
- Orthodontic services are available for both adults and children. Consult your Schedule of Benefits for details or call United Concordia Dental Customer Service at 1-866-357-3304.
- This plan does not cover any services for pre-existing orthodontic work-in-progress.
- The member will be responsible for the copayment listed on the Schedule of Benefits.
- Before you receive any services, be sure to consult the Schedule of Benefits for your dental plan to ensure that you have anticipated all out-of-pocket costs and liabilities associated with a particular treatment. While predeterminations are not required, you should consider asking your dentist to provide a predetermination, or pre-treatment estimate, before undergoing any type of extensive treatment. That way, you'll know if the service is covered and exactly what your financial responsibility will be.